



RESPONSIBILITIES OF ADDO OWNER AND DISPENSER

August 2009

Specific Objectives

It is expected that, at the end of this presentation, participants will be able to—

- Know owner's regulatory, administrative, and business responsibilities
- Know ADDO dispenser's technical and administrative responsibilities

Responsibilities of Owner (2)

(Law, Regulations, and Guidelines)

- Obligated to know, understand, and abide by laws, regulations, and guidelines that govern the ADDO business
- Be acquainted with *Food, Drugs and Cosmetics Act, 2003*, ADDO regulations of 2004 ,and 2005 amendments

Responsibilities of Owner (2)

(Law, Regulations, and Guidelines)

Shall be required to cooperate with all levels, bodies, and persons responsible for supervising and overseeing ADDO operations—

- Ministry of Health and Social Welfare
- Prime Minister's Office Regional Administration and Local Government
- Regional, Regional Health Management Teams, Council Health Management Teams, Regional Food and Drugs Committee/Council Food and Drugs Committee, Ward and Village/Mtaa)

Set-up of ADDO

- Renovate or construct ADDO premise
- Find a qualified and trained dispenser
- Be able to pay monthly salary to hired dispenser
- Exchange information with responsible authorities whenever necessary, in cases such as theft of medicines, permanent closure of ADDO, problems with a dispenser, relocation of premise
- Have access to continuous education

Business

- Required to pay fee for business permit (not later than June 30 of each year)
- Required to possess business license
- Hire trained dispenser(s) recognized by TFDA
- Stock only registered and ADDO-authorized medicines
- Abide by business ethics, regulations and limitations of ADDO services.
- Required to pay all other taxes as required by related law and regulations

Provision of Services

Owner should—

- Be more service oriented than strictly business minded
- Follow up performance of his/her dispenser(s)
- Educate the public on laws and regulations governing ADDOs services
- Recognize integration of other public health interventions into ADDOs. For example introduction of subsidized artemisinin-based combination therapy (ACT), National Health Insurance Fund (NHIF), CHF, reproductive health services, child health, home-based care services

Distribution of ACTs for Malaria Treatment in ADDO

- Owner will be required to purchase and sell subsidized ACTs for malaria treatment
- ACTs will be sold in a controlled price
- The ACTs will be available only from authorized ADDO wholesaler
- ACTs will be stocked and sold under supervision of a trained dispenser (ACTs are also allowed to be stocked by a shop awaiting accreditation if a trained and certified dispenser is available)

Integration of NHIF Services

- Owner can voluntarily provide NHIF-related services within ADDO regulations and guidelines
- The NHIF will provide guidelines for its services
- NHIF beneficiaries will be able to get their required pharmaceutical products from ADDOs within the authorized range of ADDO medicines list
- The price of products offered to NHIF beneficiaries must lie within NHIF authorized products' prices
- Reimbursement for products given to NHIF beneficiaries will be made according to NHIF regulations

Responsibilities of ADDO Dispenser (1)

- To read, understand and abide to the laws, regulation, and guidelines that govern operations of ADDOs
- To attend training for ADDO dispenser.
- To provide other services to patients as shall be required by other health programs using ADDOs

Responsibilities of ADDO Dispenser (1)

- Adhere to good dispensing practices
- Ascertain quality of drugs
- Keep records and document activities
- Have access to continuous education
- Abide by ADDO dispensing ethics
- Adhere to basic ADDO requirements such as
 - having a professional appearance by wearing a clean uniform and being well-groomed
 - Clearly displaying all certificates required in ADDOs together with the list of authorized medicines

Conclusion

Problems with *duka la dawa baridi* operations will be alleviated permanently if both ADDO owners and dispensers become responsible and ethical in providing intended services.



A RELIABLE PARTNER
THANK YOU VERY MUCH