

East African Drug Seller Initiative Uganda

***Getting Medicines to People—Creating
Sustainable Private-Sector Drug Seller Programs***

Sensitization Meeting

Discussion questions

Human Resources

- Recognizing the current situation, what should be the minimum entry-level qualifications for accredited drug shop drug sellers?
- What is a realistic training schedule for drug sellers (e.g., length, frequency of offering)?
- Who should fund training? Owners? Dispensers?
- What district level training institutions should be utilized in organizing and providing training courses?

Stakeholder Recommendations: Monitoring and Supervision

- Pharmaceutical Society of Uganda to coordinate efforts relating to monitoring and supervision of accredited drug shops and drug sellers.
- Formation of associations of accredited drug shop owners and sellers for self regulation.
- Use of district health teams to do support supervision of private drug outlets in addition to their mandate of public health facilities.

Recommendations: Inspection

- The inspection model in Uganda should be built around the following levels:
 - Use local leadership (LC) at the lowest level
 - District level-DADI/DHT
 - Zonal NDA inspectors
 - NDA regional inspectors
 - NDA head office
- Routine inspection should be conducted and actions for violations should be enforced.

Questions

- What is the best inspection model for ensuring regular and ongoing inspections of accredited drug shops?
- Is the current application process for licensing adequate? What areas need improvement?
- Can local health officials be expected to contribute to the provision of monitoring and/or supervision?
- Is there a need for accredited drug shop owner and dispenser associations? What role would such associations play?

Incentives

- How can the customer base and the buying power of consumers be maximized in order to improve access to medicines and help ensure drug shop profitability?
- What incentives should be provided to accredited drug shops?